

FREQUENTLY ASKED QUESTIONS

BOOKINGS & GENERAL ENQUIRIES

1. How do I book my stay at Kuthaba?

In order to book your stay at Kuthaba Bush Lodge kindly contact the respective bridal couple as they are responsible for the placement of their wedding guests. They have all the required information to assist you. Should you require additional information, please send an e-mail with your query to info@kuthaba.co.za.

2. What is the arrival and departure times?

Check-in on the date of arrival is from 13h00. (Unless communicated otherwise by Management)

Check-out on the date of departure is at 11h00. (Unless communicated otherwise by Management)

3. How do I check-in if I arrive late?

Reception is open from 07h30 to 17h00. If you arrive after 17h00 please note that you can proceed directly to your unit/room. The unit/room will be open with the key in the door. A map is located on the wall at the Reception for you to navigate to your unit/room.

4. How do I check-out?

On check-out please leave your key in the door of your unit. You do not have to come to Reception to check-out unless you have unsettled accounts.

5. Is the Reception Desk open 24 hours?

No.

Reception is open from 07h30 to 17h00.

6. Are card facilities available at the Lodge?

No.

Only cash will be accepted at the Lodge for any outstanding payments.

7. Is it safe to drink the tap water at the Lodge?

Yes.

8. Is Kuthaba Bush Lodge located in a Malaria-zone?

No. Kuthaba is located in a Malaria-free area.

Please do however bring with your own insect repellent if desired.

9. Is Wifi available at the Lodge?

No.

Wifi is not available at the lodge or in any of the accommodation units/rooms.

10. Is there cellphone reception at the Lodge?

Limited cellphone reception is available. A cellphone booster is located at the Reception Desk and it is advised to make all outgoing calls within close-proximity of this area.

ACCOMMODATION-RELATED ENQUIRIES

1. What is Kuthaba's accommodation capacity?

Maximum guest capacity: **80 guests**

Red Ivory Chalets - 7 Chalets each sleeping 4 guests.
Bungalows (No. 1 to 6) - 6 Bungalows each sleeping 4 guests.

Bungalows (No. 7 to 9) - 3 Bungalows each sleeping 2 guests.

Safari Tents - 5 Tents each sleeping 2 guests.

Loft Rooms - 3 Dorm-style, loft rooms. Room 1 sleeps 4 guests. Room 2 sleeps 8 guests and Room 3 sleeps 4 guests.

Camp sites - 3 (Each sleeping 4 guests maximum)

6. Does my unit have a bath and/or shower?

Yes.

The Red Ivory Chalets each have a bath as well as a shower.

The Bungalows all have showers.
Ablutions for the Safari Tents as well as the Loft Rooms also have shower facilities.

Please visit our Accommodation page on the website for more information.

2. Will my accommodation be serviced during my stay at Kuthaba?

Please note that our housekeeping staff will not be cleaning units/rooms during your stay at Kuthaba Bush Lodge. If you have a special request, please liaise with our Management Team.

7. Is shampoo, soap and other amenities provided in the units?

Hand soap is provided in all restrooms, ablutions and en-suite bathrooms.

Please supply your own shampoo and other toiletries.

3. Will linen and bath towels be provided?

Yes.

Towels and linen are provided in all units/rooms.

8. I have a baby, what is supplied and what must I bring with?

A camping cot and linen can be supplied on request.

Baby baths are unfortunately not available. Please bring your own or kindly book a Red Ivory Chalet where bath facilities are available. If you have any further questions kindly please contact the Lodge.

4. Will swimming towels be provided?

No.

Swimming towels are not provided.
Please kindly bring your own.

9. Are there changing stations in the bathrooms/rest rooms for babies?

No.

10. Are babysitting services available at the Lodge?

A sitter can be arranged on request. Please enquire directly from Management/respective bridal couple for more information.

5. What are the accommodation rates for children?

Please kindly view our rates page on the website. You will note that the rates for children differ from the standard adult rates.

Children pay 50% of the adult rate if between the ages of 3 -12years. Under the age of 3 years they do not pay for accommodation and stay free of charge.

Please inform the bridal couple [or Management] of your child's age to make sure that the correct rate is calculated and paid for.

11. Where will I be able to cook and/or prepare meals?

The Red Ivory Chalets have a small kitchenette facility available and an outside braai. Alternatively, meals can be prepared at the Main Guest Kitchen Area/Self-Catering Area at the Main Lodge. All equipment, cutlery, crockery, etc. is provided.

Please visit the Self-Catering Area page on our website for more information on what is provided.

OTHER LODGE AMENITIES, LOCAL SHOPS & ACTIVITIES

1. Does the Lodge have an a la carte restaurant?

No.

Kuthaba does not have a restaurant onsite.

All meals apart from the Wedding Reception Meal is to be self-catered unless arranged otherwise with Management. Please note that breakfasts and any additional meals are only catered for if booked by the bridal couple for the entire group of wedding guests. No individual meals will be catered for.

2. Where can I get take-aways or have a sit-down meal?

Modimolle has the following restaurants and take-away options:

Spur - 014 717 4011

Wimpy - 014 717 3711

Romans Pizza – 014 161 0600/01

KFC - 014 717 5701

Pepe's Restaurant - 014 717 4114

Koffiekan Café/Restaurant - 078 460 0150

Ocean Basket - 014 717 3262

3. How far is Modimolle from Kuthaba Bush Lodge?

Modimolle is located ±11km from Kuthaba.

4. Where is the nearest supermarket or shop to buy provisions?

Supermarkets, shops, etc. to buy essential provisions can be found in Modimolle.

Please note that the general trading hours for the shops in Modimolle are as follows:

Mon-Fri 09h00 to 17h00 (or until 19h00)

Sat 09h00 to 15h00

Sun 09h00 to 13h00

These times might differ depending on Public Holidays, etc.

Please note: No alcohol is sold on Sundays in the Limpopo Province

Main shops/supermarkets available:

Checkers (Modi Mall)

Shoprite (Modi Mall)

Pick 'n Pay

Choppies Supermarket

Clicks (Modi Mall)

Spar

Hunters Butchery

Checkers Liquor (Modi Mall)

5. Can I bring my own alcohol to the Lodge?

Yes. The lodge is mainly a self-catered facility.

Please note that a licensed bar will be available during the night of the Wedding Reception and consequently no guests will be permitted to consume their own alcohol during the Wedding Reception or until 00h00.

6. Does the Lodge have a television available on the premises?

No.

7. Is Day Visitors permitted at the Lodge?

No.

8. Are pets allowed at the Lodge and on the reserve?

No. Kuthaba Bush Lodge is not a pet-friendly establishment.

9. Is cycling (MTB) permitted at Kuthaba?

Yes.

Please bring along your own bike and gear.

10. Is fishing permitted at Kuthaba?

Yes.

Please note that fishing is seasonal and that we do not supply any fishing equipment.

11. Am I allowed to walk or hike on the reserve?

Yes, between sunrise and sunset.

12. Am I permitted to drive on the reserve?

Yes. We do allow self-drives on the reserve between sunrise and sunset.

Please kindly stay on the main roads.

Please note that driving on the reserve at night is not permitted.

We are not currently offering game drives on our reserve.